



Puppies

A puppies initial experience at a grooming salon can set the stage for how they respond to grooming for the rest of their lives. It is vital to make the experience as pleasant and stress free as possible. I highly recommend introducing your new puppy to grooming immediately after they have received their required vaccines.

Due to over stimulation from being in a new place with new people and sounds, your puppy may become overwhelmed. For their first visit, I will focus solely on their bath, trimming their face, feet and fanny and trimming nails. Some puppies will not be able to be completed due to risk of injury

Seniors

As dogs age, their trips to the groomer may become less tolerable, require extra grooming time and more understanding from you. The grooming becomes more about **comfort then appearance**. Like us, a dogs joints and muscles ache making it harder to stand for long periods of time and tolerate movement during grooming. Also like, us, they can develop neurological issues like dementia. These things can cause the dog to become stressed and aggressive during grooming.

Please make me aware of any medical issues your dog has or possible changes in their day to day life you have noticed during scheduling. Also, be aware that stress from grooming aggravates existing issues or could expose new ones. Additional fees may apply due to extra grooming time.

Again, my number one policy is **"Humanity before Vanity"** meaning I will not cause pain, discomfort or risk injury to a dog for an owners self interests and I reserve the right to refuse service to any person(s) who do not meet this standard.